# Application management

## What we do

We take care of your end-to-end application journey, ensuring it stays operational and fit for purpose, so you have the time you need to look forward and innovate.

We work with you to shift more IT spend from operations to innovation, giving you the opportunity to invest in digital strategies and accelerate business growth.

From build through to support, maintenance, and enhancement, we blend ITIL-focused service management with cloud and software development, maintaining a flexible approach that's tailored to you and your organisation.

## Benefits

### Keep up to date in the fast moving world of information technology

Optimise your applications by reviewing and tuning at a programming level, in addition to making performance improvements through changes in infrastructure.

Ensure service performance levels are consistently high and costs are controlled or reduced, while transferring operational risk.
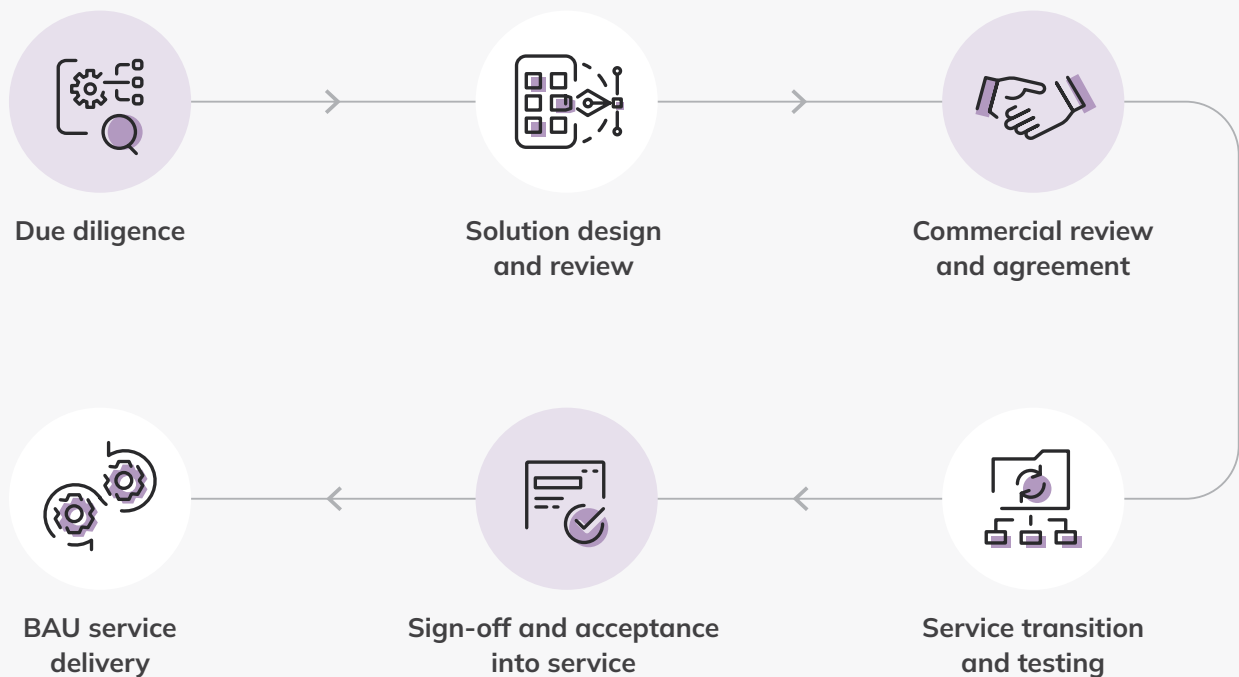
**By delivering high-quality, affordable, tailored, and adaptable options for small developments, bug-fixing, and production support, we will support you in managing, maintaining, and enhancing your suite of applications, giving your internal teams the opportunity to take on more transformational tasks.**

# Our process

We work continuously with clients to ensure the correct volume, blend of services, and performance targets are delivered throughout the duration of our agreements. We scale our offering to meet your business needs, delivering flexible options for small enhancements, bug-fixing, or adding a blend of additional supplementary services.

After a period of due diligence, we offer you a solution design and review to agree on the level of service we will take on. Following this, we begin a transition and testing phase, before delivering.

**Due diligence** → **Solution design and review** → **Commercial review and agreement**

**BAU service delivery** ← **Sign-off and acceptance into service** ← **Service transition and testing**

# Why NashTech

An end-to-end application lifecycle is the logical extension to NashTech's development service, in particular for businesses with no internal capability.

We partner with you to provide knowledgeable, expert support, guaranteed pricing, and service performance which is aligned to your business needs. We have access to exclusive and specialised resources and can help you to reduce the portion of IT budget spent on maintenance and support.

Need a partner for application support, maintenance and enhancement?

Email us today: *info@nashtechglobal.com*